

NVM-2000WS

Voice Mail with Automated Attendant

Industry-Proven Voice Mail Integration, Reliability and Performance for the Growing Business.

Based on the Windows[®] NT platform (the enterprise computing standard), the NVM-2000WS launches NEC to the forefront of office automation with the industry's most innovative integrated Voice Mail system with Automated Attendant.

Sized right for the growing business, NVM-2000WS, starts with 4 Voice Mail ports and 250 hours of message storage and expands to 20 ports.

With the NVM-2000WS you'll get one-touch access to your most frequently used Integrated Voice Mail features. Use the Voice Mail features you need the most – like **Calling Your Mailbox** and **Leaving a Message** for a co-worker, just by pressing a single key. Use this same key to check your **Message Count Display** to see how many messages you have waiting in your mailbox. And, while you're on a call, a single touch can also **Transfer** your call directly to a co-worker's mailbox. For those important messages, set them as **Urgent** (for priority treatment) and **Confidential** (for the recipient only).

Have you ever been on the phone with a client or customer and not been able to take notes fast enough? With the NVM-2000WS, just press a programmed **Conversation Record** key to record the call directly into your mailbox. Later on, review the recorded conversation for important details you may have missed.

Integration for the Way You Really Work.

If you can't be at your desk to take calls, press a key to have the NVM-2000WS automatically **Call Forward** your calls to your mailbox, or, your system may **Automatically Forward** your unanswered calls.

Using the optional **Caller ID** from your phone system, the NVM-2000WS stores the telephone number of a caller that left a message in your mailbox. After you listen to the message, **Return Call** lets you quickly call the person back without manually dialing.

Hesitant to leave your desk until that important call comes in? NVM-2000WS **Park and Page** can automatically park that call in a Personal Park Orbit and page you with your own pre-recorded announcement. You won't miss that important call **and** you'll be free to take care of other business away from your desk.

Even with all of the sophistication built into the NVM-2000WS, installation and maintenance are a breeze. You can customize the NVM-2000WS right from the Voice Mail terminal, or remotely over your LAN.

Extensive reports let you track important performance parameters. NVM-2000WS also offers a built-in high capacity super disk for simplified backup and field upgrade.

Your busy office will stay at the productivity forefront with an outstanding array of NVM-2000WS options such as: a maximum of **1000 Desktop Messaging Clients** (with **Microsoft Exchange/Outlook integration**), **Fax Mail and Fax-On-Demand**.

NVM-2000WS

System Features

- Caller ID
- Caller ID Automatic Transfer
- Centralized Voice Mail (Remote Tenant Service)
- Fax Mail
 - Checking and Printing Fax Messages
 - Sending a Fax to a Mailbox
- Fax Server
- NVM-Desktop Messaging
- Tenant Service
- Voice Mail Networking
- Voice Prompts

Automated Attendant Features

- Access (Log Onto) the Voice Mail System
- Access the Directory Dialing Feature
- Answering Schedule Override
- Automatic Routing for Rotary Dial Callers
- Call Announcing
- Call Blocking
- Call Parking/Paging
- Call Queuing
- Call Waiting
- External Extension
- Flexible Answering Schedules
- Flexible Call Routing
- Forced Unscreened Transfer
- Go to a Mailbox
- Hang up the Call
- Interactive Messaging (Script Prompting)
- Leave a Quick Message
- Select Voice Prompts in Another Language
- Status Monitor
- Transfer Calls to a Fax Machine
- Transfer to an Automatic Call Distribution Group
- Transfer to an Extension: Screened or Unscreened
- Undefined Routing Intercept

Mailboxes

- ACD Announcement Mailbox
- Announcement Mailbox
- Call Routing Mailbox
- Directory Dialing Mailbox
- Distribution Mailbox

- Fax Mailbox (Fax-On-Demand)
- Fax "Callbacks"
- Fax "Same-Call" Transactions
- Fax Documents
- Fax Distribution Lists
- Future Delivery Mailbox
- Flexible Mailbox Numbering Plan
- Variable Length Mailbox Numbers
- Guest Mailbox
- Interactive Mailbox
- Message Center Mailbox
- Network Mailbox
- Next Call Routing Mailbox
- Security Code (Default)
- Subscriber Mailbox
- System Administrator Mailbox
- Trunk Mailbox

System Messaging and Recording Options

- Announcement Message
- Automatic Message Erase/Save
- Broadcast Message
- Directory Dialing Message
- Distribution List
- First Time Tutorial
- Instruction Menu
- Interactive Prompts
- Mailbox Name
- Message Length
- Message Listen Mode
- Message Notification
- Message Playback Direction
- Message Retention
- Message Storage Limit
- Message Waiting Lamp
- Music On Hold
- Recording Conversation Beep
- Voice Compression Rate
- Welcome Message

System Administration and Maintenance

- Erasing All Messages
- Local Backup
- Local Restore
- Mailbox Security Code Delete
- Port Activities/Diagnostics
- Programming the Voice Mail Reports
 - Port Self Test
 - Ports In/Out of Service
- Screen Saver

- Shutting Down the System
- System Re-Initialization
- System Time and Date
- System Version Number
- Trace Viewer

User Features

- Auto Forward
- Auto Help
- Auto Time-Stamp
- Call Announcing
- Call Waiting
- Calling a Mailbox
- Calling Automated Attendant
- Checking/Deleting a Message
- Exiting a Mailbox
- Forwarding Calls to a Mailbox
- Getting Recorded Help
- Getting the Time and Date
- Listening Options
- Listening to Messages
- Paging Message
- Recording a Confidential Message
- Recording a Future Delivery Message
- Recording an Urgent Message
- Recording and Sending a Message
- Recording Options
- Requesting a Return Receipt
- Security Code
- Transfer to a Mailbox

System Capacities

Ports:	4 to 20*
Voice Storage:	250 hrs
Mailboxes:	10,000

*Without modem

Includes keyboard and internal modem.

Certain features may be optional, not applicable to all systems or require additional equipment. The information contained herein is subject to change without notice at the sole discretion of NEC America.



communications **without** compromise.